

Proposal for Improvement: Strengthening Safety and Good Practices in Pharmaceutical Warehouses

1. Context

Pharmaceutical warehouses not only safeguard medicines but also handle sensitive and high-value substances. The risks include workplace accidents, cross-contamination, theft, and product deviations, all of which may impact public health and damage the company's reputation. A robust safety system is essential.

2. Objective

To establish a comprehensive safety and good practices program that protects personnel, ensures product integrity, and complies with national and international regulations.

3. Proposed Actions

1. Zoning of critical areas: physically separate and regulate the storage of controlled drugs, flammable materials, and refrigerated products.
2. Access control and CCTV surveillance: implement digital entry/exit logs and strategically placed cameras.
3. Strict hygiene protocols: mandatory use of PPE (coats, gloves, hairnets) and staff training in safe handling.
4. Emergency drills: train employees to respond effectively to fires, chemical spills, or power outages.
5. Document management: maintain written and visible procedures covering safety, handling, and incident response.

4. Expected Benefits

- Reduction in workplace incidents and improved personnel protection.
- Enhanced product safety against contamination, mishandling, or theft.
- Strong regulatory compliance (local health authorities, GMP, and international standards).
- Improved corporate reputation by guaranteeing supply chain integrity.
- A safer and more reliable working environment for employees.

5. Success Indicators

- Number of reported incidents (target: 50% annual reduction).
- % of staff trained in safety protocols (target: 100%).
- Audit compliance results with zero safety-related findings.